



Cleaning Instructions for Humanscale Seating Products

HOW TO CLEAN CHAIR ARM PADS & BASES:

- Please use mild soap (i.e. Ivory Liquid Soap) and water
- Gently wipe thoroughly with a soft cloth to remove dirt and stains
- Dry gently with a dry soft cloth

HOW TO CLEAN HUMANSCALE LEATHERS AND TEXTILES:

Vicenza, Bizon and Cervo Leathers Cleaning Instructions

Full grain leather requires very little care. Harsh cleaners or substances, such as wax or mink oils, saddle soap or other leather polishes, are not recommended, as they abuse the leather and become surface sealants, which keep full grain leathers from breathing and lead to drying out or cracking. Under normal conditions, it is sufficient to periodically wipe the leather with a cool, damp cloth.

The following guidelines will help you to maintain the beauty of Spinneybeck leather without destroying any of the natural characteristics:

Finished Leathers - Vicenza

Smooth and with a satiny finish, finished leather has a breathable protective finish and can be maintained by wiping it with a cool, damp cloth. Use a pH-balanced soap on a cloth and rinse the leather for tougher soiling. Always use cool water, and repeat if necessary.



Naked Leather - Cervo

Without any surface, naked leathers do not have a barrier against spillage or staining. These leathers should be selected with this in mind.

To ensure a consistent color, wipe the entire surface with a soft cloth and cool water. Spot rubbing will darken only that area.

It is important to note that certain inks or stains cannot be removed from leather just as they cannot be removed from upholstery fabrics. Use caution to avoid these accidents.

Please call Spinneybeck for more information about their maintenance kits, which include specially formulated cleaners, conditioners and ink removers.

Bizon Leather

- Always remove spillages as quickly as possible in order to avoid residue on the leather.
- For cleaning use lukewarm water and natural soap
- Wipe leather in a circular fashion and avoid saturation
- Dry and polish the leather with a dry cloth.
- Avoid chemical cleaning products with solvents

Bridget Stripe, Ginkgo, Squiggle, Vellum and Wave Cleaning Instructions

Though they are treated with a stain resistant finish, these finishes are not impenetrable from stains or other invasive elements.

Removing stains on the textile

- For liquid-based stains that penetrate the textile, removing the stain as quickly as possible will minimize the likelihood of permanent staining.
- For more substance-based stains that sit on top of the fabric, immediately scrape off the excess substance with a knife or coin.



- Always use water-soluble solvents such as dishwashing detergent. Dry soluble solvents, such as those used in dry cleaning, are not available to the consumer and are environmentally unfriendly.
- Vacuuming the cushions/textiles on a weekly basis will extend the life of the material as well as identify any stains that need to be removed.

To remove small, moist stains, such as coffee, soda, juice, some salad dressings, etc. follow these instructions:

- 1) Combine one part detergent with three parts water to make a cleaning solution (one tbsp. of detergent with three tbsp. of water)
- 2) Moisten soft sponge with solution
- 3) Wet area with sponge and wipe it gently and thoroughly to remove stain

To remove larger and substance-based stains, such as ketchup, mustard, salad dressing, etc. follow these instructions:

- 1) Remove excess substance with a knife edge or a coin
- 2) Let stain dry (for one or two days)
- 3) Remove built-up stain with soft brush (a toothbrush works well)
- 4) Using cleaning solution given above, wet area with sponge and wipe it gently and thoroughly to remove stain



Lotus Cleaning Instructions

Due to its polyurethane and lightly textured surface, Lotus simply wipes clean. Below is a list of recommended over the counter cleaning agents.

- Mild soap, such as Ivory liquid and water
- Mild solvent such as Carbona
- Formula 409®
- Solution made up of 50% alcohol and 50% water
- Bleach solution made up of 10% bleach and 90% water

Lotus has been subjected to stain release tests, as well as solvent spotting tests. Stain release tests evaluate a stain that was left on the textile after either a five-minute or 24-hour dwell time. The solution used on stain release test was Ivory liquid and water. Solvent spotting tests evaluate if any of the solvents listed above left a surface mark or alteration after use. Lotus achieved excellent results on both tests.

Lotus White cleaning instructions for issues with dye of jeans rubbing off onto textile

Use Fantastik (do not use a bleach base or bleach added cleaner.) Spray Fantastik directly on to the cushion and using the nylon side of a scrub sponge, scrub it gently off. Use the soft side of the sponge to remove the liquid. Let it dry. Please beware that we do not guarantee that this method will fully remove all stains caused by the dye coming from the jeans.



Promessa Cleaning Instructions

To keep Promessa looking great, it is recommended that the user regularly clean the surface of the textile to prevent dirt from accumulating.

Following these guidelines will help to extend the life of the fabric:

- Clean regularly with soap and water
- Wipe up spills as soon as they occur
- Remove stains with alcohol-based cleaners like Fantastik® and Formula 409
- Clean/disinfect using a 5:1 water/bleach solution
- Thoroughly rinse all solution residue with clean water
- Air dry

Market	Stain	Cleaning Instructions
Restaurant & Food Service	Ketchup, mayo, mustard*, coffee, red wine, tea	Clean with alcohol-based cleaners or 5:1 water/bleach solution. *For tough stains, clean using isopropyl/rubbing alcohol. After cleaning, rinse surface with clean water and wipe dry. It is best to promptly clean any potential stain.
Healthcare	Blood, urine, betadine	
Contract & High Traffic Areas	Ballpoint pen ink*	

The above guide refers to performance tests conducted in laboratory conditions. Though these instructions typically work, certain ink stains may be impervious to cleaning.

Sensuede Cleaning Instructions

Due to its unique construction, Sensuede is worry free, as most liquid spills will bead up on contact. Stains that may occur can be removed with either a damp cloth or a sponge soaked in warm, soapy water. Solvents are not necessary. To restore the aesthetic of Sensuede, use a soft-bristle brush or lint brush, and periodically vacuum the textile to remove dust.



Removing Spills and Stains

General stains

Before stain dries, use a cloth soaked in a mild soap or laundry detergent, and gently rub the stain until it is no longer apparent. Rub again with a cloth soaked in plain water. When dry, brush gently to restore nap.

Sticky stains (candy, chocolate, etc.)

Allow the textile to dry, then brush or vacuum to remove excess stain. With a cloth soaked in a mild soap or laundry detergent, pat and remove any stain. Excess soap or detergent can be removed with a damp cloth. Use a dry cloth to absorb excess water. When dry, brush gently to restore nap.

Liquid stains (coffee, wine, soda, juice, etc.)

Blot the area to remove excess liquid first. Pat and remove stain with a cloth soaked in mild soap or laundry detergent. After that, wipe off detergent with a damp cloth. Use a dry cloth to absorb excess water. When dry, brush gently to restore nap.

Oil-based stains (salad dressing, butter, ordinary lipstick, ball point pen, oils, etc.)

Use the same method as above. If the stain persists, gently rub the affected area with a cloth dampened with ethyl (rubbing) alcohol or a dry-cleaning agent. Test a small area before cleaning completely. When dry, brush gently to restore nap.



Mesh (Dash, Monofilament Stripe, Pinstripe, Silver Check and Catena) Cleaning Instructions

To effectively clean your mesh textile, you must immediately remove the stain or dirt spot. Based on our tests, we found that quickly removing the stain quickly results in a completely clean textile. However, allowing the stain or dirt to set over time leads to more difficulty when cleaning. While most of the yarns used in our mesh textiles are naturally resistant to moisture, substances can penetrate the surface and become trapped within the weave structure, making them more difficult to remove.

Fortunately, the mesh fabrics respond very well to almost all types of cleaning agents: soap and water, Formula 409, Carbona Pet Stain remover and/or a solution made of 50% alcohol and a solution made of 1/10 bleach and 9/10 water. These cleaning solutions do not damage the mesh or leave any spots or residue.

To remove dirt and stains that result from everyday wear and tear, use a solution of mild soap, such as Ivory liquid soap, and water. Other options include Carbona Pet Stain Remover or Formula 409. Apply the solution over the soiled area and let it sit for approximately two minutes. Rub gently with a sponge or brush to remove the stain. Blot excess cleaner with a dry cloth and repeat at least once more to ensure total stain removal.

For tougher stains, such as mustard or ketchup, use mild soap and water or Carbona Pet Stain Remover and apply the same system as stated above. Stains from certain substances, such as salad dressing, are a bit more difficult to remove because the oils within the substance penetrate into the yarns of the mesh. Remove these stains quickly with soap and water or Formula 409 and rub gently with a sponge or brush to remove the stain. Blot excess cleaner with a dry cloth and repeat as needed. A second application is recommended.

The mesh textiles have been tested to remove the following stains with good to excellent results:

Mustard: Grade 3
Ketchup: Grade 3
Iodine: Grade 3
Betadine: Grade 3
Blood: Grade 5
Urine: Grade 5

With any additional questions about your Humanscale seating products, please contact our customer service at 1.844.264.2513.